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Field Service Technician Job at BAUER COMPRESSORS, INC. in Livermore, CA

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Position:	Field Service Technician
Company:	BAUER COMPRESSORS, INC.
Job Location(s):	Livermore, CA
Start Date:	
Employment Term:	Regular
Employment Type:	Full Time
Starting Salary Range:	Not Provided
Required Education:	Open
Required Experience:	2 to 20+ years
Required Security Clearance:	None
Related Categories:	Professional and Technical, Maintenance - Machines, Skilled Trades - Mechanical

Position Description

COMPANY OVERVIEW

BAUER COMPRESSORS INC. (BCI) is recognized as the world's foremost innovative designer and manufacturer of high pressure systems. BCI is specialized in the markets of high pressure breathing air products, GSA/military breathing air products, industrial air and gas products, plastics technology, natural gas, and inert gas compression. Headquartered in Norfolk, Virginia, BCI employs over 250 associates nationwide and reports to its parent company BAUER COMP Holding GmbH in Munich, Germany.

POSITION SUMMARY

The Field Service Technician will provide technical assistance to our Service Department and provide assistance in customer inquiries to ensure proper repair procedures. This position reports directly to the Customer Service Operations Manager.

JOB FUNCTIONS

Include the following, but other duties may be assigned.

- Conduct hands-on troubleshooting and repair of high pressure breathing air, CNG and other gas systems using both mechanical and electrical procedures.
- Complete equipment overhauls to high pressure breathing air, CNG and other gas systems to include all mechanical and electrical components
- Provide mechanical and electrical technical troubleshooting directly with customers to assist in diagnosing problems with our products and accessories.
- Properly read and use mechanical and electrical schematics (where applicable) to complete repairs and assist customers in troubleshooting and diagnosing problems.
- Obtain and provide parts breakdowns for service repairs to complete repairs and to assist customers in troubleshooting and diagnosing problems.
- Keep accurate records of work hours and parts utilized, and work performed for each service call.
- Inspect warranty parts.
- Complete technical product reports; reports on product problems encountered.
- Maintain proper repair standards

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 - Handle other requests from management on a timely basis.
 - Must be willing and able to travel.
 - Regular, reliable, and on time attendance.
- Perform additional duties and responsibilities as required.

ESSENTIAL SKILLS AND EXPERIENCE

- Regular, reliable and on-time attendance.
- Must possess a valid US Passport.
- Strong Mechanical background combined with electronics as well as knowledge of pneumatics.
- Two years minimum related technical experience and/or training for mechanical and/or electrical equipment; or equivalent combination of education and experience.
- Able to interpret wiring, tubing, and structural drawings and specifications
- PLC troubleshooting and basic knowledge of PLC programming
- Must be responsive in nature with ability to follow-up and bringing open items to closure
- Must be highly disciplined and organized
- Must be self-starter and able to work under minimal supervision.
- Demonstrated ability to resolve issues and research solutions.
- Valid driver's license with a good driving record.
- Must be capable of traveling both foreign and domestically up to 50% of the time.
- Demonstrated working knowledge of computers, especially Microsoft Word, Excel and PowerPoint.
- Excellent verbal and written communication skills required. Knowledge of proper phone and email etiquette for communications with customers.
- Ability to learning, understanding, and responding to internal customer needs in a timely manner.

VALUED BUT NOT REQUIRED SKILLS AND EXPERIENCE

- BA/BS in Mechatronics or related electrical field; OR five plus years of relevant experience or the equivalent of a combination of five years education (may include Associate's Degree from a two year college, technical school or a vocational institute certification of graduation) and experience which would provide the required knowledge and skills and allows successful performance of the job.
- Knowledge of manufacturing industry

REPORTS TO THIS POSITION

- No direct reports.

PHYSICAL DEMANDS AND WORK ENVIRONMENT

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. While performing the duties of this job, the employee is regularly required to sit, stand, walk, use of eyes for close vision, use hands, fingers, grasp, handle, reach, listen, talk and may need to talk on the telephone while taking notes. Occasionally the employee must lift and/or move up to 50 pounds or ask for assistance. The noise levels in some manufacturing facilities frequently may exceed the normal dBA. The employee is required to wear eye protection when walking through the plant.

Normal working schedule: Monday thru Friday, 7am to 3:30pm. Travel is a requirement for this position. Travel is mostly confined to within the continental United States, but international travel is required.

TEAM MEMBER BENEFITS

We believe that investing in our team members creates a foundation for a successful partnership. We are proud to offer an extensive portfolio of employee benefits including:

- Medical Insurance (including vision & prescription drug coverage)
- Dental Insurance
- Paid Time Off (PTO) in addition to paid holidays
- 401(k) Retirement Plan
- Life Insurance (Company-paid and supplemental)
- Plus many more benefits and team member perks!

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BAUER COMPRESSORS INC. is proud to be:
An Equal Opportunity Employer. An E-Verify Company. A Drug Free Workplace

Bauer Compressors is an Affirmative Action/Equal Opportunity Employer committed to providing employment opportunity without regard to an individual's age, color, disability, genetic information, gender, gender identity, gender expression, national origin, race, religion, sexual orientation, or veteran status.

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